

# SAFE HOTELS

OUR PRIORITY IS YOUR HEALTH



**SENATOR**  
HOTELS & RESORTS

# SAFE HOTELS

OUR PRIORITY IS YOUR HEALTH



ENTERTAINMENT



OZONE  
HYGIENIZATION



RESTAURANTS



ROOMS



POOLS



PERSONAL



ONLINE CHECK-IN



DISINFECTION

## COMMITMENT

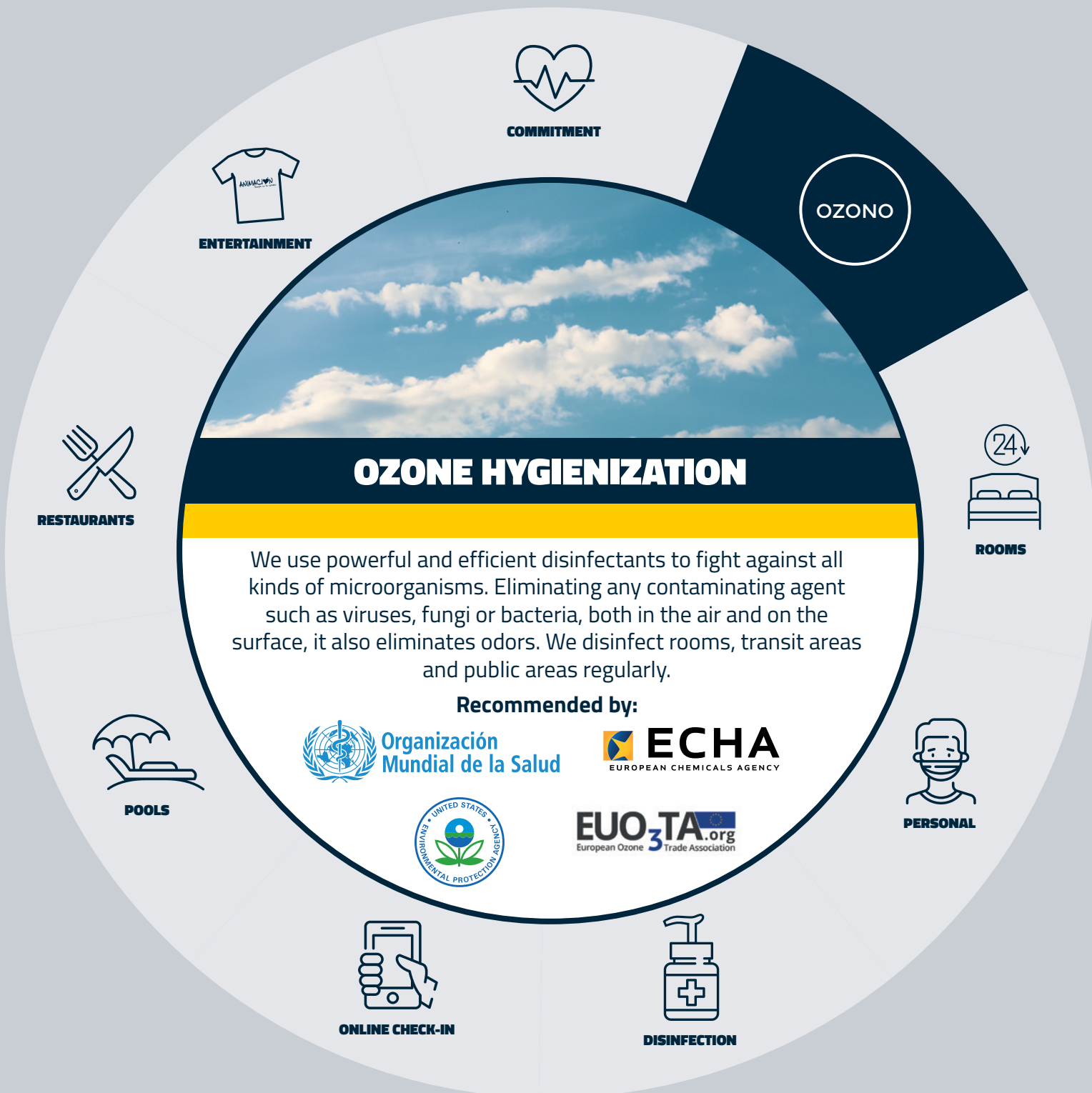
With more than 53 years of experience in the industry, we have always been innovators in many protocols and standards of cleaning. Now more than ever, we stand together in efforts to maintain your health by introducing new and reinforced hygiene protocols that allow our guests to enjoy our facilities.



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## CLEAN ROOMS

### TEMPORARY PROTOCOL

We will reinforce the daily cleaning protocol of your room with special emphasis on knobs, switches, etc.

Each room will be unoccupied at least 24 hours before being occupied again by the next guest.

We will reduce the amenities to avoid contagion elements and everything will be at your disposal in reception if you need it.

All our cleaning products will be complemented with disinfectant.

Each room will receive a treatment of ozone after each occupation.



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## SPECIALIZED STAFF

### TEMPORARY PROTOCOL

We reinforce the jobs necessary to guarantee our guests' safety and protect our staff under all health regulations.



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## APPROVED DISINFECTION

In many areas of our establishments you will find hand sanitizer dispensers that are mandatory to use.

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POOLS



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## ONLINE CHECK-IN

Streamline your entry from home, reducing  
paperwork and waiting.

WE KEEP INNOVATING  
FOR YOU



POOLS



PERSONAL



DISINFECTION



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## POOLS

### TEMPORARY PROTOCOL

We will have a designated staff that will disinfect each sunbed and lounge chair after each use.

Sunbeds and lounge chairs will be located at least 1.5 m apart.

At the end of the day, the pool area will undergo a thorough disinfection process.



PERSONAL



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DISINFECTION



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POOLS



## RESTAURANTS

### TEMPORARY PROTOCOL

All our food products will be served by a professional at the buffet or will be served in individual portions to avoid contact.

In the restaurant, we will leave a free table between diners that guarantees a safe distance.

We will have single-use napkins, and specific personnel supervising the area and preventing crowds.

As soon as we can, our buffet system will be the one you know.



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## ENTERTAINMENT

### TEMPORARY PROTOCOL

Our entertainers will receive specific training to carry out activities with small groups. We will divide the Kids Clubs by age, prioritize outdoor activities and avoid physical contact. All the material used in the activities will undergo a thorough cleaning and hygiene process.

As soon as possible we will offer you the usual animation again.



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